DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

April 4, 1986



ALL COUNTY INFORMATION NOTICE NO. 1-34-86

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: STREAMLINED CA 7 MONTHLY ELIGIBILITY REPORT

REFERENCE: ACIN I-100-85

The State Department of Social Services (SDSS) is considering a revision to the current Monthly Eligibility Report Form (CA 7). The purpose of this letter is to give you information about the project and to solicit counties to participate in a test of the revised form.

Background

Los Angeles County's attempt to reduce the administrative burden of the current monthly reporting system through its pilot of a CA 7 short form has attracted the interest of the County Welfare Directors Association and the Statewide Corrective Action Committee.

Based on the findings and recommendations of the Los Angeles County CA 7 Short Form pilot test, SDSS staff, in conjunction with the CWDA Forms Subcommittee, designed a streamlined version of the CA 7.

The Streamlined Form

The streamlined CA 7 (see Attachment I) has been designed based upon specific principles and guidelines (see Attachment II).

Based on these criteria, the streamlined CA 7 contains only five general questions which focus on circumstances that have changed during the month. The questions are arranged so that the worker can easily determine whether the CA 7 is complete and whether there have been any changes or income during the month.

THE PILOT

It is important that such a major revision to the CA 7 be adequately pilot tested. The pilot will include AFDC and Food Stamp recipients. Both the English and Spanish versions of the new CA 7 will be tested. The purpose of the pilot is to determine whether the streamlined CA 7 increases timely and complete reporting without adversely impacting program quality.

COUNTY PARTICIPATION

We plan to test the new CA 7 in at least three counties (large, medium and small). Pilot counties will use the revised CA 7 for all English and Spanish speaking cases during the pilot period, July 1, 1986 through December 31, 1986. In addition, control counties will be selected whose characteristics are similar to pilot counties.

Both pilot and control counties will be expected to collect sample data and prepare reports which will be used in evaluating the new CA 7. SDSS staff will provide training, assist pilot and control counties during implementation and conduct an evaluation of the results.

We expect that the streamlined CA 7 will have no negative impact on pilot county error rates. If quality control review errors directly attributable to use of the test CA 7 are found, they will be included in error rate computations. In AFDC, however, in accord with MPP 15-130.2 and 15-130.4 such errors would be removed in the event of a fiscal sanction. Also, in the event of federal QC sanctions, any such errors found in either the AFDC or Food Stamp samples will be backed out of the state's error rate in the calculation of the total amount of pass-on to counties.

Interested counties should direct their written requests to participate in the streamlined CA 7 pilot by April 15 to:

State of California
Department of Social Services
AFDC and Food Stamp Policy
Implementation Bureau
744 P Street, MS 16-31
Sacramento, CA 95814
Attn: Barbara Cox

If you would like to discuss the specific study plan and requirements, please contact Dianne M. Edwards at (916) 322-5330. Further information will be provided to interested counties. Counties selected to participate will be announced by May 1, 1986.

ROBERT A. HOREL Deputy Director

cc: CWDA

Attachment

MONTHLY ELIGIBILITY REPORT

For Cash Ald and Food Stamps

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INSTRUCTIONS

- Complete and return this report by the 5th of the menth. If a complete report is not received by the 11th, you will not get the Cash Aid work allowances and your benefits may be delayed, lowered, or stopped.
- Answer ALL of the questions. If the answer to any question or part of any question is YES read, and complete the rest of the section. Attach a separate sheet of paper if needed.
- If you receive Food Stamps, answer for everyone in your household. If you do not receive Food Stamps, answer for everyone receiving Cash Aid, the children's parents, stepparents and your spouse if in the home.
- Attach proof of reported income and expenses or your benefits may be lowered or stopped.

PRELIMINARY DRAFT

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• Make sure you sign and date this form.

• Have a witness sign and date if you signed with a $^{11}X^{11}$. • Make sure to includ. ALL required proof.

Attachment II

Principles and Guidelines

Principles:

- The CA 7 should not be viewed as a duplication of the statement of facts.
- The CA 7 is <u>not</u> the primary tool for educating recipients on their reporting responsibilities.
- Only those questions should be asked in which the information is not currently known with certainty.
- The CA 7 should be designed so that a "no change" report can be identified with a minimum of agency effort.
- The CA 7 design and content will have no impact on insuring that those clients who are determined to withhold information report accurately.

Guidelines:

- Specific questions will be limited to those areas in which data from the LA study reveal that changes were reported by one percent or more of the reporting population.
- With the exception of income, detailed reporting will be limited to changes.
- Repetition of instructions will be kept to a minimum.
- The questions should lend themselves to simple yes/no answers.
- Questions should be worded to clearly and simply request information needed to accurately determine eligibility within the context of the overriding design "principles".
- Color and/or bold print should be used to enhance form design according to a set of established criteria.